

WHITEPAPER:

YOUR GUIDE TO WINDOWS 10 MIGRATION



Microsoft released the "last" version of its operating system (OS), Windows 10, back in $\underline{2015}$. Windows 10 is now essentially software-as-a-service, which means regular, consistent updates rather than any big OS overhaul. (Soon, it'll just be Windows, not Windows 10.)

This has been an enormous paradigm shift for businesses who rely on Windows, particularly for those who haven't migrated to version 10.

WHY MIGRATE TO WINDOWS 10 NOW?

If your business is one of that <u>52%</u> who still has at least one PC running Windows XP, the migration to 10 is an essential endeavor for a healthy organization. Further, while Windows 7 remains in extended support by Microsoft until 2020, businesses need to consider the financial implications related to the hardware which supports it. Intel has extended the availability of Windows 7 capable hardware, but at a premium cost in comparison to mainstream Windows 10 supported devices.



"WHY ARE COMPANIES STILL RUNNING UNSUPPORTED OPERATING SYSTEMS? ACCORDING TO PREVIOUS SPICEWORKS RESEARCH, IT PROS HAVE CITED NO IMMEDIATE NEED, LACK OF TIME, AND BUDGET CONSTRAINTS AS REASONS FOR STICKING WITH THEIR CURRENT OS INSTEAD OF UPGRADING TO THE LATEST AND GREATEST." – SPICEWORKS

Improved Security

Windows 10 brings new features to your businesses security landscape: Windows Hello for Business, Credential Guard/Device Guard and Windows Information Protection. All offer additional safeguards to the security of your endpoints and your data. Coupled with improvements to overall operating system hardening, Windows 10 is not only the most secure edition of Windows to date, it is the most adaptive to continually emerging security threats.

Enhanced Productivity

Through seamless integration with the cloud via Office 365, Windows 10 empowers your users with tools that allow them to work efficiently and collaborate with colleagues effortlessly. Pen, voice and touch input capabilities provide users better opportunities to engage and interact with their devices. The software also performs better and offers increased battery life for mobile devices.

Current Compatibility

Windows 10 supports the latest generation of computing hardware available today and will keep pace with evolving technology as it comes to market. Migrating to Windows 10 ensures your business is ready to adopt next-generation hardware more rapidly and with reduced burden from deployment planning and application testing required in the past.

Expanded Flexibility

With Windows 10, you find flexibility in management strategies that adapt to your business requirements and IT support capabilities. Whether you are cloud-based, on-premise or using a hybrid model, Windows 10 provides options to manage your endpoint deployment, configuration and maintenance in a manner that makes the most sense for your business.

KEY SUCCESS FACTORS WITH WINDOWS 10 MIGRATION.

The question then becomes, how do you migrate with the smoothest transition that is aligned with your current processes, hardware portfolio and workflow?

- **Executive-level Support.** The migration needs to be driven by the business to ensure the right level of IT engagement. This means buy-in should be top-down so that resources and success metrics are approved and established for optimal results.
- Change Management. To drive adoption within the business, some aspect of organizational change management must be implemented to facilitate communications, documentation and training. If your team does not have existing tools or experts to lead this effort, you may need guidance to establish an approach that fits your group's transition and compliance needs.
- Testing and Planning. While Windows 10 offers excellent application compatibility for current-generation applications, most businesses will need to sunset or plan for version upgrades to some degree. This means carefully developed application rationalization and testing strategy and planning.



HOW MICROSERVE CAN HELP.

Every migration doesn't happen the same way. Depending on your IT environment and priorities, you might choose a vendor-supplied PC refresh, re-imaging each machine or even in-place upgrades. Each comes with advantages and disadvantages—Microserve can help you find the best solution to fit your business.

This is where Microserve's expertise lies. We thrive on empowering users with technology that moves your mission forward, and assisting in Windows 10 migrations is part of that.

Because of the modern technological landscape, a new OS migration isn't a simple update—for your network or your people. Most businesses have a diverse range of dependencies and considerations which provide input into the direction of their IT strategy. We understand that the potential financial and operational impact can be huge when facing a major change such as adopting Windows 10. Our priority is to help you manage your overall risk and provide solutions which empower you to succeed in moving IT forward. From helping you manage your business application portfolio to replacing aging endpoints that are costing you time and money in reduced productivity and downtime, Microserve can help.



Learn more about migrating to Windows 10 with Microserve

<u>Call us today</u> to find out more about the full range of services available to support your most important IT initiatives:







VANCOUVER

4295 Dawson Street Burnaby, BC V5C 4B3 Tel: 604-473-9883

CALGARY

300-840 6th Ave SW Calgary, AB T2P 3E5 Tel: 403-250-5888

VICTORIA

1969 Keating X Rd Saanichton, BC V8M 2A4

EDMONTON

9657 45th Avenue Edmonton, AB T6E 5Z8 Tel: 780-496-9585 Tel: 250-652-3737